

# Connect and grow.



# How we're helping two credit unions connect with tens of millions of prospects - and redefine their member base.

There's no denying it -- credit unions are facing some headwinds. Issues like aging member demographics, liquidity challenges, growth limited by size and location, and a tricky economic environment are combining to make it hard to chart a path for sustainability, much less growth. By connecting credit unions to new, credit-worthy consumers, Union Credit is making a difference. But don't take our word for it - here are just a few of our partners' recent experiences:



"I don't think ACU has seen a daily volume like this in years."

Troy Kyle, EVP

# Skyrocketing new member acquisitions

## THE PROBLEM:

A confined geographic area and lack of credit union awareness among young people meant America's Credit Union's membership was not only stagnating, it was declining.

THE RESULT:



## THE SOLUTION:

By partnering with Union Credit, ACU started tapping into our network of well-known publishers (like Experian and Bankrate), to connect to millions of new high-value prospects, resulting in hundreds of new members in just one month.

Hundreds of new members IN THE FIRST MONTH ALONE

## **Breaking geographic boundaries**

#### THE PROBLEM:

Despite its strong presence on Long Island, Jovia Financial Credit Union was facing a plateau in growth and needed an effective strategy to expand their membership beyond their local geographic area.



#### THE SOLUTION:

In 2023, we started using targeted email marketing to connect Jovia with several large publishers' consumer databases NOT within their geographic region.

### THE RESULT:

% increase in members outside the local region



"We've been able to take Jovia nationwide in less than 30 days."

> Casey Mauldin, CRO/CLO



